



# Workforce Performance Committee Minutes

CareerSource Tampa Bay  
Nov 2, 2022 at 9:00 AM EDT

## **Board Members Attendance**

### **Present:**

Members: John Howell (remote), Steve Morey (remote), Gil Schisler (remote)

### **Absent:**

Members: Tom Aderhold, Stephanie Brown-Gilmore, Jermaine White

## **Staff Attendance**

### **Present:**

Members: Saleema Bennett (remote), Rich Beynon (remote), Melissa Carroll (remote), Leondra Foster (remote), Chad Kunerth (remote), Tammy Stahlgren (remote), Doug Tobin (remote), April Torregiante (remote)

Guests: Nancy Brown - Division of the Blind (remote), Marcelle Blanchett - Division of the Blind (remote), Elizabeth Morales - EDSI (remote), Paul Casebolt - EDSI (remote)

Board Liaison: Ken Jones (remote)

### I. Call to order, Welcome and Roll Call (Presenters: Steve Morey)

Chair, Steve Morey called the meeting to order at 9:10 a.m. There was a quorum present.

### II. Pledge of Allegiance (Presenters: Steve Morey)

Steve Morey led the Pledge of Allegiance.

### III. Public Comments

There were none.

### IV. Action / Discussion Items

#### A. Approval of Minutes - August 3, 2022 Workforce Performance Committee Meeting (Presenters: Steve Morey)

#### **Motion:**

To approve the minutes from August 3, 2022 WorkForce Performance Committee meeting.

Motion moved by John Howell and motion seconded by Gil Schisler. Motion carried.

B. Approval of Training Programs (Presenters: Melissa Carroll)

**Motion:**

To approve Access Computer Training, LLC and Hillsborough Community College's waiver request for the training program addition outside of the application period and application for new training program.

Motion moved by Gil Schisler and motion seconded by John Howell. Motion carried. No discussion occurred.

V. Information Items

A. PY22-23 Strategic Metrics Dashboard Update (Presenters: Chad Kunerth)

High level overview of the Live Strategic Goals Dashboard was reviewed. Here is the link to the live dashboard: [Strategic Goals Live Dashboard Link](#).

B. REACH Preliminary Performance Review (Presenters: Chad Kunerth)

On October 17th, 2022, CareerSource Florida released program year 2021-2022 baseline letter grades for all 24 Florida Workforce Regions. CareerSource Tampa Bay received a score of 90.1, corresponding to a letter grade of A-. Specific performance was reviewed and is also available at <https://analytics.careersourceflorida.com/LetterGrades>.

C. One-Stop Operator Update (Presenters: Paul Casebolt)

Paul Casebolt, was promoted to the OSO position and began working in that capacity on September 19, 2022. He has been providing one to two days per week of support of his previous role while a reorganization plan for Career Services was being approved and implemented. Paul will be fully transitioned to his role as the OSO for CSTB on October 31, 2022.

Highlights from August 2022 Customer Satisfaction Survey were reviewed.

- 52 Overall Net Promoter score
  - 61 Tampa Center
  - 83 Brandon Center
  - 100 Plant City

- 0 Ruskin
- 66% of all respondents rated the resource(s) received in helping attain new employment to be very valuable or extremely valuable.
- 33% of our customers were referred by another agency.

Highlights from August 2022 Employer Survey were reviewed.

- 43% of employers felt candidates coming from CSTB met most of the minimum qualifications.
- 80% hired 1-4 candidates while 20% hired 13 or more candidates.

D. Special Grants Update (Presenters: Saleema Bennett)

The following grant highlights were reviewed:

Tech Boost Grant is utilized to increase Information Technology and IT-related industry sector based credentials and work-based learning.

- 24 Enrollments since the launch of the program.
- Total budget: \$387,000.
- 26% of the year's budget has been obligated.

Tech Quest Apprenticeship Grant targets IT candidates for apprenticeship and pre-apprenticeship programs enrollment.

- 24 Enrollments in PY 22-23.
- Total budget: \$79,000.
- 18.2% of the year's budget has been obligated.

National Dislocated Worker Grant (NWDG) targets assisting Hillsborough County residents that have been impacted by Covid to be placed in temporary employment or receive occupational skills training.

PY 22-23

- PWE - 20 Enrollments.
- OST - 4 Enrollments.
- Total Served: 24.

Grant TD

- PWE: 58 Enrollments.
- OST: 13 Enrollments.
- Total Served: 71.
- PWE Total budget: \$.65,465.
- 100% of the year's budget has been obligated.
- OST Total Budget \$98,461.
- 55% of the year's budget has been obligated.

Get There Fast Grant is a Veteran and Military Spouse Grant The GTF grant that is expanding current training and resource to address regional needs for Veterans, Transitioning Service Members and Military Spouses by providing employment training, employment and support programs.

PY 22-23

- OJT: 2 Enrollments.
- OST: 17 Enrollments.
- IT Pre/Apprenticeship: 2 Enrollments.
- Total Served: 21.
- CSTB is ranked #3 in the state in regards to enrollments, when compared to other regions who received the grant.

Apprenticeship to Career Empowerment

- 10/19/2022 - Resumed ACE with Front End Developer Class.
  - 8 participants.
- 10/27/2022 - Digital Marketing Class begun.
  - 64 participants seated in ACE 2.0.
  - 52 Participants successfully completed training.
  - 57 Measurable Skills gained.
  - 18 Completers have gone to work.
  - Average wage \$16.22.

#### VI. Industry Insights

Tampa Bay EDC is recruiting companies and helping them grow. There's nothing more important than a workforce. Things are are going very well for Tampa right now, but we need to make sure that we're still continuing to provide a pipeline of candidates to fulfill the needs of companies that are considering moving here.

#### VII. Future Business

There was none.

#### VIII. Adjournment

The meeting was adjourned at 9:48 a.m.

Minutes prepared by Tammy Stahlgren, Administrative Services Coordinator.