



Workforce Performance Committee Minutes

CareerSource Tampa Bay
May 3, 2023 at 9:00 AM EDT

Attendance

Present:

Members: Meredith Abel (remote), John Howell (remote), Steve Morey (remote)

Absent:

Members: Tom Aderhold, Stephanie Brown-Gilmore, Jermaine White

Attendance

Present:

Members: Saleema Bennett (remote), Leondra Foster (remote), Kay Jefferson (remote), Melissa Carroll (remote), Dr. Byron Clayton (remote), John Flanagan (remote), Chad Kunerth (remote), Anna Munro (remote), Don Shepherd (remote), Tammy Stahlgren (remote), Doug Tobin (remote), April Torregiante (remote), Michelle Zieziula (remote)

Guests: Marcella Blanchett - Division of the Blind (remote), Nancy Brown -Division of the Blind (remote), Elizabeth Ventura - EDSI (remote), Paul Casebolt - EDSI (remote)

Board Liaison: Ken Jones (remote), Jonathon Wolf (remote)

I. Call to order, Welcome and Roll Call (Presenters: Steve Morey)

Chair, Steve Morey called the meeting to order at 9:00 a.m. There was a quorum present.

II. Pledge of Allegiance (Presenters: Steve Morey)

Steve Morey led the Pledge of Allegiance.

III. Public Comments

There were none.

IV. Action / Discussion Items

A. Approval of Minutes - February 2, 2023 Workforce Performance Committee Meeting (Presenters: Steve Morey)

Motion:

To approve the minutes from the February 2, 2023 Workforce Performance Committee Meeting.

Motion moved by John Howell and motion seconded by Meredith Abel. Motion carried.

B. Approval of Training Programs (Presenters: Melissa Carroll)

Motion:

To approve New Horizon's Computer Learning Center of Gulf Coast Florida, LT3 Academy, Learning Alliance Corporation, and Hillsborough Community College's application for new training programs.

Motion moved by John Howell and motion seconded by Meredith Abel. Motion carried. No discussion occurred.

C. Training Provider Performance Moratorium Removal (Presenters: Chad Kunerth)

In 2019 we created training provider performance criteria, but were never implemented due to Covid-19. The Board of Directors approved implementing a moratorium on the training provider performance until things returned to normal. DEO announced the REACH ACT which would create statewide metrics for performance. No metrics have been released by DEO. We want to remove the moratorium effective July 1, 2023. Current participants would be counted in this, and it would be effective for all participants that exit after July 1, 2023. When DEO releases metrics for implementation CSTB will move to adopt them.

Motion:

To approve the removal of the Training Provider Performance Moratorium effective July 1st, 2023. CSTB defined performance measures will remain in effect until the Department of Economic Opportunity implements statewide performance criteria.

Motion moved by John Howell and motion seconded by Meredith Abel. Motion carried. No discussion occurred.

V. Information Items

A. PY22-23 Strategic Metrics Dashboard Update (Presenters: Chad Kunerth)

There was a high-level overview of the Live Strategic Goals Dashboard. No discussion occurred.

B. REACH Q2 Performance Review (Presenters: Chad Kunerth)

Mr. Kunerth reviewed our 2nd Quarter letter grades for Program Year 2022-2023. All 7 measures were reviewed including our rank in each area. We received an "A-" average with a score of 90.53, ranking us eleventh among 24 Regions. We expect multiple measures to improve next quarter. No discussion occurred.

C. WIOA Primary Indicators of Performance: PY 22-23 July 22-Dec 22 (Presenters: Chad Kunerth)

Ratings are measured by how you have performed against goals: Exceeding (goals), Meeting, or Not Meeting.

Highlights - Region 15 Measures (CSTB)

- Exceeding in 5 Metrics.
- Meeting in 6 Metrics.
- Not Meeting in 7 Metrics (By the end of the year we expect several of these metrics to change to Meeting Goals).

Highlights - State Measures

- Exceeding in 5 Metrics.
- Meeting in 7 Metrics.
- Not Meeting in 6 Metrics.

Overall, we are performing well.

D. Training Provider Performance Report PY 22-23 (Presenters: Chad Kunerth)

Chad Kunerth provided an overview of the PY 22-23 Strategic Metrics Dashboard.

This report is from last program year PY 22-23, Q2. We use three criteria to gauge success for this program: wage rate at \$15.25 or above, completion rate of 65% or above, and placement rate of 70% or above.

The programs are pretty evenly distributed.

- 1/4 programs are meeting all three of the criteria.
- 1/4 programs are meeting two of the criteria.
- 1/4 programs are meeting one of the criteria.
- 1/4 did not meet any of the established criteria.

There are several training providers not meeting the established criteria, but once the moratorium is lifted, we will start holding the providers accountable for their performance.

E. One-Stop Operator Update (Presenters: Paul Casebolt)

Highlights

- Highlights
 - 51% of our customers received services at the Tampa Center location.
 - 20% of our customers received services online.
 - 19% of our customers received services at the Brandon Center location.
 - 74% of respondents found the resources received in attaining new employment to be "extremely valuable" or "very valuable".
 - 68% Overall Net Promoter Score.

- Employer Survey had an extremely low response, so the numbers are skewed in both directions. We are working on implementing some strategies and tactics that will increase the participation.

F. Special Grants Update (Presenters: Saleema Bennett)

The following grant highlights were reviewed:

Tech Boost Grant is utilized to increase Information Technology and IT-related industry credentials and work-based learning.

- 75 Enrollments since the launch of the program.
- Total budget: \$487,000.
- 74% of the year's budget has been obligated.

Tech Quest Apprenticeship Grant targets IT candidates for apprenticeship and pre-apprenticeship program enrollment.

- 57 Enrollments in PY 22-23.
- Total budget: \$42,000.
- 81.4% of the year's budget has been obligated.

National Dislocated Worker Grant (NWDG) targets assisting Hillsborough County residents that have been impacted by Covid to be placed in temporary employment or receive occupational skills training.

- PWE - 63 Enrollments in PY 22-23.
- OST -21 Enrollments.
- Total Served: 84.

We have officially closed out NDWG. The grant concluded on March 31, 2023.

Apprenticeship to Career Employment - Year-round Program.

- 77 Enrollments PY 22-23.
- 52 Certificates.
- 37 Measurable Skills Gained.
- 24 Completers.
- Total Served: 84.

G. Registered Apprenticeship Programs (Presenters: Melissa Carroll)

There have been four registered apprenticeship programs added to the CSTB ETPL.

H. New County Ex-Offender Grant (Presenters: Don Shepherd)

In February 2023, CareerSource Tampa Bay entered into an agreement effective April 1, 2023, with the Hillsborough Board of County Commissioners to develop and implement a local program that provides operational and support services for the delivery of workforce training and placement services

to Hillsborough County ex-offenders and formerly incarcerated individuals returning to our community.

I. Adjusted Lower Living Standard Income Level for 2023 (Presenters: April Torregiante)

The new LLSIL (Lower Living Standard Income Levels) were reviewed. No discussion occurred.

J. Targeted Sector Training Comparison (Presenters: Chad Kunerth)

The comparison in the Targeted Sectors were reviewed. Nothing unexpected, only that many regions serve the same sectors as CSTB.

VI. Industry Insights

There were none.

VII. Future Business

There was none.

VIII. Adjournment

The meeting adjourned at 9:54 a.m.

Minutes prepared by Tammy Stahlgren, Administrative Services Coordinator.