

## Executive Committee Agenda

12:30- 12:45 PM	I.	Welcome and Roll Call Sean Butler, Chair
	II.	Public Comments
	III.	Approval of Minutes 1. December 19, 2019 Executive Committee Minutes Sean Butler, Page 2
	IV.	Chair's Report Sean Butler, Page 6
	۷.	Board Counsel Report Jennie Tarr
	VI.	CEO ReportJohn Flanagan
12:45- 3:00 PM	VII.	Action/Discussion Items 1. Approval of the Draft By-LawsMichael Bach, Page 12 2. RFP 20-0225 STEM Services – Provider SelectionAnna Munro, Page 32 3. RFP 20-0195 Workforce Services - Provider SelectionAnna Munro, Page 33
	VIII.	Information ItemsPage 341. WIOA Primary Indicators
	IX.	Future Business 1. Training Vendor Fair
	Х.	Committee Reports 1. One-Stop Update 2. Audit Committee update

#### 3:00 PM XI. Adjournment

#### Next Executive Committee Meeting April 16, 2020



#### CareerSource Tampa Bay Minutes of Executive Committee Meeting

Date:December 19, 2019Location:Career Source Tampa Bay, 9215 N. Florida Ave., Ste. 101, Tampa, FL 33612

#### Call to Order

Chair Sean Butler called the meeting to order at 11:01 a.m. There was a quorum present with the following Executive Committee members participating:

#### Members in Attendance

In Person: Sean Butler, Lindsey Kimball, Randall King, and Roy Sweatman.

Not in Attendance: Benjamin Hom, Commissioner Sandra Murman, and Sophia West.

#### **Staff Present**

John Flanagan, Juditte Dorcy, Sheila Doyle, Jody Toner, Mimi Tran, , Anna Munro, Doug Tobin, Christina Witt, Dan Schneckenburger, Michelle Schultz, Chad Kunerth, Tammy Stahlgren, and Hector Huertas.

Board Counsel Jennie Tarr

BOCC Liaison/Representative Kenneth Jones Danielle Moreda

Guest None

The items are listed in the order of discussion.
Indicates Committee Action

Indicates Action Needed

Public Comments

There were none.

- Approval of Minutes
- October 17, 2019 Executive Committee Meeting Minutes
  - A motion to approve the minutes of October 17, 2019 Executive Committee Meeting.
    - Motioned: Roy Sweatman
    - Seconded: Lindsey Kimball
  - There was no discussion. The motion passed unanimously.

#### **Chairman's Report**

(Refer to Page 6 of the December 19, 2019 Executive Committee Agenda Packet for the entire Chair Report)

Key Initiatives/ Events

- On December 18th, 2019, Requests for Proposals were officially released for the following:
  - Business Services
  - o Career Services
  - WIOA Adult/Dislocated Worker Services
- The Full Board review and approval of successful responder or respondents will occur in time for the March Board meeting, leaving a 120+ day transition period.
- The 2020 Business and Education Summit on February 28, 2020/8:00 AM 2:00 PM at the Tampa Marriott Waterside, has added the following participants:

- o CEO panel
  - Dave Pizzo West Florida Market President Florida Blue
  - Marie Chinicci- Everitt Director DTCC
  - John Couris President and CEO Tampa General Hospital
  - Mercedes Young President and CEO Vivid Consulting
  - Craig Richard President and CEO Tampa Bay EDC
- Keynote Address Mayor Jane Castor
- Possible Keynote Governor DeSantis
- Welcome Address Commissioner Sandra Murman
- o Economic Overview Dr. Arniban Basu President and CEO Sage Policy Group

Vision 2020 Business and Education Summit - Mr. Flanagan is pleased on the way this event is progressing, Commissioner Sandra Murman will be giving the opening remarks at the event.

#### Board Counsel Report

Jennie Tarr conducted training on preventing sexual harassment/discrimination/bullying in the workplace, attendance was mandatory for managers and supervisors.

#### **CEO Report**

RFP's were officially released 12-18, 2019. There will be a respondent's conference on January 7, 2020, and there will be a Q&A period.

□ We will need to form an Ad Hoc Committee with members from the Executive, One-Stop and Workforce Solutions Committee.

Mr. Butler will have to appoint those committee members as an Ad hoc committee to review and make recommendations to the executive committee at the February Executive Committee meeting, and to bring their recommendation to the full board at the March 21st BOD meeting for approval. Once that's approved, on March 22nd contract negotiations will immediately begin with the successful bidders.

#### Action Item #1: Public Records Request Policy

(Refer to Page 14 of the December 19, 2019 Executive Committee Agenda Packet)

- A motion to approve the Public Records Request Policy
  - Motioned: Lindsey Kimball
  - Seconded: Randall King
- There was no discussion. The motion carried.

#### Action Item #2: Targeted Occupations List (TOL) and Regional Targeted Occupation List (RTOL) Policy

(Refer to Page 19 of the December 19, 2019 Executive Committee Agenda Packet)

- A motion to approve the Targeted Occupations List (TOL) and Regional Targeted Occupation List (RTOL) Policy
  - Motioned: Randall King
  - Seconded: Roy Sweatman
- There was no discussion. The motion carried.

#### Action Item #3: Apprenticeship Policy

(Refer to Page 23 of the December 19, 2019 Executive Committee Agenda Packet)

- A motion to approve the Apprenticeship Policy
  - Motioned: Roy Sweatman
  - Seconded: Randall King

• There was no discussion. The motion carried.

#### ● Action Item #4: Local Veteran Employment Representative (LVER) and Disabled Veteran Outreach Program (DVOP) Specialist Outreach Policy

(Refer to Page 29 of the December 19, 2019 Executive Committee Agenda Packet)

- A motion to approve the Local Veteran Employment Representative (LVER) and Disabled Veteran Outreach Program (DVOP) Specialist Outreach Policy
  - Motioned: Lindsey Kimball
  - Seconded: Randall King
- There was no discussion. The motion carried.

#### Action Item #5: Salary Administration Policy

(Refer to Page 34 of the December 19, 2019 Executive Committee Agenda Packet)

A motion to approve the Salary Administration Policy

- Motioned: Roy Sweatman
- Seconded: Lindsey Kimball
- There was no discussion. The motion carried.

#### Action Item #6 Virtual One Stop Services – Formal Procurement

(Refer to Page 37 of the December 19, 2019 Executive Committee Agenda Packet)

A motion to approve Virtual One Stop Services – Formal Procurement

- Motioned: Lindsey Kimball
- Seconded: Randall King
- There was no discussion. The motion carried.

#### Information Items

Information Item #1 WIOA Primary Indicators of Performance PY 19-20 Q1 July -Sept Update by Chad Kunerth

(Refer to Page 38 of the December 19, 2019 Executive Committee Agenda Packet)

We have met all 14 measures and exceeded in 11 of the measures. Statewide performance – We have met 14 measures and exceeded in 13 of the measures.

Information Item #2 Eligible Training Provider - Waiver – Update by Jody Toner (Refer to Page 44 of the December 19, 2019 Executive Committee Agenda Packet)

The board asked for an update on any WIOA ITA waivers made by the CEO or his designee. We have had 5 requests and approvals so far, with waivers totaling \$10,124. A year ago we had a total of 12 waivers totally \$20,000. Staff are watching this very closely and are doing a great job ensuring we are following the policy.

Information Item #3 Performance Dashboard – Update by Chad Kunerth (Refer to Page 46 of the December 19, 2019 Executive Committee Agenda Packet)

We added a new metric for New Employers Served, the new measure is the "Individualized Career Services" served, abbreviated ICS on the dashboard. This number can be found on the charts below the New Employers Served gauge. This measure was started December 2019. Wages are still holding strong for people exiting our program. The adult average wage \$19.71, DW average wage \$28.72 and the youth wage at \$14.33, are all relatively high wages.

Item #4 Summer Job Connection – Update by Jody Toner

#### (Refer to Page 47 of the December 19, 2019 Executive Committee Agenda Packet)

Key Program dates can be found in the Agenda packet. We do not anticipate any problems hitting our new goal of serving 1,500 youth. We will have four unique summits by geographic area. We did some targeted goals for recruitment and enrollment by geographical area to make sure we're serving satellite communities and central Tampa. We will serve youth from the ages 16-24. We anticipating shutting down the application process in 30 days. Jennifer Wilson is the new Summer Job Connection Coordinator.

Information Item #5 R15 DEO Quality Assurance Report Program Years 2017-18 & 2018-19 – Update by Jody Toner

(Refer to Page 48 of the December 19, 2019 Executive Committee Agenda Packet)

We submitted our corrective action to DEO on 12-17, 2019. It was an 81 page document that had a large amount of supporting documentation reflective of our diligence.

Information Item #6 Employee Handbook Updates – Update by Mimi Tran (Refer to Page 54 of the December 19, 2019 Executive Committee Agenda Packet)

A few changes have been made to the CareerSource Tampa Bay handbook. We added Core Values, Dress Code, Violence in the Workplace, and made changes to the Resignation from Employment, and Calendar Year End PTO payouts.

Information Item #7 Job Orders Analysis Follow-up – Update by Chad Kunerth (Refer to Page 56 of the December 19, 2019 Executive Committee Agenda Packet)

The chart on page 56 provides the data requested by the board.

□ The Committee requested pulling "Staff assisted job orders," in addition to "not assisted job orders."

#### **Future Business**

All Day Staff Training -Centers Close 12-20-19.

The department of economic opportunity and CSF released guidance on our four-year local plans. Over the next a couple of weeks we'll be hearing from our consultant, Community Workforce Advancements. The plan is to have board approval in enough time to get it on the BOCC agenda, for a meeting that takes place before February 16<sup>th</sup>. That would allow for a 30-day open comment period. DEO and CSF were a little bit late and getting that guidance out this year, so we are going to be working swiftly. This will most likely require a special board meeting for a full board vote, in order to get it to the county in time to turnaround to put on the Board Agenda to make sure that we're in compliance.

#### **Committee Reports**

Ad Hoc By-Laws Committee - Update given by Roy Sweatman.

The committee has met 5 times since May 2019, the most recent meeting was December 13, 2019 to review the By-Laws draft, which has gone through county administration and received final feedback. Depending on the timing and feedback the subcommittee receives, we anticipate being in a position to provide final recommendation for a full board approval in January.

□ Jennie Tarr will review the By-Laws for CSTB.

#### Adjournment

The meeting was adjourned at approximately 12:07 p.m.

Minutes prepared by Tammy Stahlgren, Administrative Services Coordinator.



## **Key Regional Workforce / Demographic Indicators**

- In December 2019, the unemployment rate in Hillsborough County was 2.5 percent. This rate was 0.6 percentage point lower than the region's year ago rate of 3.1 percent. The region's December 2019 unemployment rate was 0.1 percentage point lower than the state rate of 2.9 percent. The labor force was 756,543 up 13,792 (+2.1) over the year. There were 21,480 unemployed residents in the region.
- The industries gaining in jobs over the year were:
  - Professional and business services (+7,500 jobs);
  - Mining, logging, and construction (+6,700 jobs);
  - Education and health services (+5,800 jobs);
  - Leisure and hospitality (+4,400 jobs);
  - Trade, transportation, and utilities (+2,100 jobs);
  - Manufacturing (+1,700 jobs); other services (+1,700 jobs);
  - Financial activities (+1,300 jobs); and government (+300 jobs).

## **Key Initiatives/ Events**

- CareerSource Tampa Bay is pleased to announce our upcoming 2020 Spring Career Fairs and would like to invite your business to participate as one of our showcase sponsors. The mission of these events is to support and assist employers in our community with their recruitment efforts in the most efficient and cost-effective manner as possible.
  - Professional Mixer Event Thursday, April 30, 2020 from 5:00 p.m. to 7:00 p.m.
     TPepin Hospitality Centre- 4121 N 50<sup>th</sup> St., Tampa FL 33610 Professional Mixer Contact: Kathy Holmes
     P: (813) 397-2069 E. <u>homesk@careersourcetb.com</u>
  - General Job Fair
     Thursday, May 14, 2020 from 10:00 a.m. 1:00 p.m.
     Tampa Center Location: 9215 N. Florida Ave., Suite 101, Tampa, FL 33612
     General Job Fair contact: Astrid Mosterd
     P: (813) 397-2090 E: mosterda@careersourcetb.com





# **Educational Attainment Snapshot**

## Hillsborough County, FL

Emsi Q1 2020 Data Set

February 2020

**CareerSource Tampa Bay** 





# **Chair's Report**

# **Educational Attainment Snapshot**

## Hillsborough County, FL

Emsi Q1 2020 Data Set

February 2020

## Parameters

 Code
 Description

 12057
 Hillsborough County, FL

Timeframe 2017 - 2018

## **CareerSource Tampa Bay**





### Educational Attainment by Level



Education Level	2017 Population	2018 Population	2017 % of Population	2017 State % Population	2017 National % Population
Less Than 9th Grade	55,849	59,238	6%	6%	6%
9th Grade to 12th Grade	63,959	64,678	7%	7%	7%
High School Diploma	265,412	271,150	28%	29%	28%
Some College	187,319	191,192	19%	20%	21%
Associate's Degree	90,242	92,582	9%	10%	8%
Bachelor's Degree	190,914	194,352	20%	18%	19%
Graduate Degree and Higher	107,739	110,784	11%	10%	12%
	961,434	983,976	100%	100%	100%



### Educational Attainment by Race/Ethnicity



Race/Ethnicity	2017 Population	2018 Population	2017 Less Than High School	2017 High School Diploma	2017 College Degree
White, Non-Hispanic	516,231	518,515	37,251	239,019	239,961
Black, Non-Hispanic	139,359	143,911	18,369	76,360	44,631
American Indian or Alaskan Native, Non- Hispanic	2,422	2,386	512	1,107	803
Asian, Non-Hispanic	41,947	44,497	5,109	9,813	27,025
Native Hawaiian or Pacific Islander, Non- Hispanic	701	715	36	527	138
Two or More Races, Non-Hispanic	11,339	11,927	1,485	5,195	4,659
White, Hispanic	225,419	236,703	51,561	109,087	64,770
Black, Hispanic	15,269	16,085	3,485	7,390	4,394
American Indian or Alaskan Native, Hispanic	2,446	2,552	564	1,183	699
Asian, Hispanic	1,094	1,144	249	529	315
Native Hawaiian or Pacific Islander, Hispanic	541	566	123	262	156
Two or More Races, Hispanic	4,667	4,975	1,064	2,259	1,344
	961,434	983,976	119,807	452,731	388,895



### Educational Attainment by Gender



Gender	2017 Population	2018 Population	2017 Less Than High School	2017 High School Diploma	2017 College Degree
Males	460,539	471,906	61,159	212,866	186,514
Females	500,895	512,070	58,648	239,865	202,382
	961,434	983,976	119,807	452,731	388,895

## **Appendix A - Data Sources and Calculations**

#### **Educational Attainment Data**

Emsi's educational attainment numbers are based on Emsi's demographic data and the American Community Survey. Educational attainment data cover only the population aged 25 years or more and indicate the highest level achieved.



## Action Item # 1 CareerSource Tampa Bay By-Laws - Draft

### **Background:**

U.S. Department of Labor (USDOL) recommended that Career Source Tampa Bay change our Consent Agenda process to remove the silent consent process. In addition, the Board believed there was a need to update the current By-laws, created in 2016, to ensure connectivity with federal and state constituents and to reflect the changing needs of the communities CSTB serves.

#### Information:

The CSTB By-laws are proposed for revision with the goal to:

- 1. Connect with and be consistent with WIOA, Florida WIA, DEO and Hillsborough County workforce development language, policies and procedures, and
- 2. Incorporate findings and recommendations from recent DOL report, and
- 3. Be proactive, efficient and manageable.

Input for By-Law revisions has been received, reviewed and used from:

- CEO (BOCC), County Administration and staff
- CSTB Ad Hoc By-Laws Committee
- Our newly-signed agreement with the CEO
- Findings & recommendations from USDOL report
- The DEO / CSTB Sub-Grantee agreement
- WIOA, Florida WIA, DEO workforce board regulations & guidelines, and
- By-laws from other regions (from inside and outside of Florida)

In reviewing current and proposed committee structures, the sub-committee has considered time commitment by Board as well as staff, as part of revised By-law recommendations. Staff input has been sought along the way. We have also looked at current Board of Director committee appointments to allow for participation by all.

The By-laws subcommittee has met 7 times since being formed in May, 2019, generally for 2-2.5 hours per session. The two most recent sessions have included Jennie Tarr, CSTB Legal Counsel to ensure alignment in language among inputs from WIOA, WIA, DEO and the CEO.

Significant Areas of Revisions Include:

- Powers Regarding a Director and Staff
- Staggering of Terms of Membership
- Conflict of Interest
- Related Party Contracts

### **Recommendation:**

The Ad Hoc Bylaws Committee recommends presenting the attached revised By-laws draft to the CSTB Board of Directors for their review and vote of support.

## BY-LAWS Of

## Tampa Bay WorkForce Alliance, Inc. d/b/a CareerSource Tampa Bay

A Florida Not-for-Profit Corporation

The provisions of this document constitute the By-Laws which shall be utilized to govern the management and operation of Tampa Bay WorkForce Alliance, Inc. d/b/a CareerSource Tampa Bay, a Florida not-for-profit corporation.

#### ARTICLE I DEFINITIONS

Section 1.1 – Definitions

- A. "Administrative Entity" shall mean and refer to the entity designated to serve as support staff to the LWDB and a resource to the CEO with respect to WIOA and related workforce development funds. CSTB has been designated as the Administrative Entity;
- B. Chief Elected Officials ("CEO") shall mean and refer to the "chief elected officials" of the unit of government for the Local Workforce Development Area, which is the Hillsborough Board of County Commissioners;
- C. "County" shall mean and refer to the Hillsborough County Government Administration and Staff;
- D. "DEO" shall mean and refer to the Florida Department of Economic Opportunity;
- E. "Fiscal Agent" shall mean and refer to the entity designated to receive and disburse workforce development funds under a sub-agreement directly with DEO. It is responsible and accountable for management of all workforce development funds made available to the Local Area. It may also procure, negotiate and manage contracts. CSTB has been designated as the Fiscal Agent;
- F. "Florida WIA" shall mean and refer to the Florida Workforce Innovation Act of 2000, Chapter 445, Florida Statutes;
- G. Local Workforce Development Area ("Local Area") shall mean and refer to a jurisdiction for the administration of workforce development activities and execution of adult, dislocated worker, and youth funds allocated by the State. A jurisdiction must be designated as a Local Area by the Governor in order for the jurisdiction to receive adult, dislocated worker, and youth funding under Title I, subtitle B of WIOA.;
- H. Local Workforce Development Board ("LWDB") members shall mean and refer to the appointees by the CEO who, in partnership with the CEO, set workforce development policy for the portion of the statewide workforce development system in the Local Workforce Development Area;
- I. "WIOA" shall mean and refer to the Federal Workforce Innovation and Opportunity Act of 2014, Public Law 113-128; and
- J. 4-year Local Area Workforce Plan ("Local Plan") shall mean and refer to the 4-year action plan which sets forth the strategies for the investment of resources to meet the objectives

of the various workforce grants and programs including but not limited to the development, alignment, and integration of service delivery strategies in support of the State's vison and strategic and operational goals.

#### ARTICLE II NAME, SERVICE AREA, AND OFFICE LOCATION

Section 2.1 – Name

The legal name of the organization shall be Tampa Bay WorkForce Alliance, Inc., d/b/a CareerSource Tampa Bay, Inc., hereinafter referred to as "CSTB".

Section 2.2 – Service Area

CSTB shall serve the employers and residents of Hillsborough County, Florida, Region 15.

Section 2.3 – Office Location

The official office location and mailing address shall be as determined by CSTB's Board of Directors.

#### ARTICLE III PURPOSE AND USE OF FUNDS

Section 3.1 – Purpose

The purposes for which CSTB is formed, and its business goals and objectives, are as follows:

- A. To serve as the LWDB for Region 15, as certified by CareerSource Florida, the State of Florida Workforce Development Board;
- B. To provide a comprehensive and high-quality workforce delivery system in the Local Area and to maximize and continue to improve the quality of services, customer satisfaction, and effectiveness of the services provided;
- C. To deliver customer-focused, value-added workforce solutions designed to meet the specific needs of customers, both employers and job seekers alike;
- D. To administer workforce programs and activities and act as the local grant sub-recipient, administrative entity and fiscal agent as defined by the U.S. Department of Labor, WIOA, authorized by the State of Florida, and in agreement with the CEO;
- E. To enhance the provision of workforce development services; increase the involvement of the business community, including small and minority businesses, in workforce development activities; to increase private sector employment opportunities; and to ensure the economic health of the community; and
- F. To provide special emphasis to welfare recipients, economically disadvantaged, to include other "barriers to employment", and Veterans or veteran spouses.

Section 3.2 – Use of Funds

CSTB shall use available funding in ways that will most effectively satisfy the labor demand needs of the residents and business community to enhance the economic well-being of the community.

CSTB shall ensure sustained fiscal integrity and accountability for expenditures of funds in accordance with 2 CFR 200 et. seq., WIOA and the corresponding Federal Regulations and State policies, as well as the laws and regulations applicable to such other grant funds or donations received.

No investment, loan or evidence of indebtedness or promise to pay shall be contracted on behalf of CSTB unless authorized and approved by the Board of Directors and CEO, and as required, by Federal or State entities.

#### ARTICLE IV BOARD OF DIRECTORS

Section 4.1 – Governing Body

CSTB shall be governed by a Board of Directors ("Board"), to be appointed by the CEO as provided herein.

Section 4.2 - Appointment of Board Members

- A. The CEO shall appoint members of the Board consistent with criteria established under WIOA, criteria established by the Governor, and in accordance with Hillsborough Board of County Commissioners Policy as amended;
- B. The authority to appoint, reappoint or revoke the appointment of members to the Board lies solely with the CEO. Members of the Board shall serve at the pleasure of the CEO and may be removed either with or without cause at any time;
- C. Members of the Board may identify and encourage potential applicants to apply for appointment to the Board in accordance with the application process set forth by the CEO; and
- D. CSTB shall provide or arrange for annual training to Board members to ensure they are aware of their roles, responsibilities and functions to include an orientation and training for new Board members and periodic updates as needed.

Section 4.3 – Authority and Responsibilities

All corporate powers shall be exercised by or under the authority of the Board in conjunction with the approval of the CEO, and the business and affairs of CSTB will be managed under direction of the Board and the CEO. The Board and CEO shall direct strategic and operational oversight of CSTB to help develop a comprehensive and high-quality workforce delivery system in the Local Area.

The Board's general responsibilities shall include, but not be limited to:

- A. Ensuring Board members actively participate in convening the workforce development system's stakeholders, brokering relationships with a diverse range of employers, and leveraging support for workforce development activities, by:
  - Developing the four-year Local Plan in partnership with CEO; convening local workforce development system stakeholders to assist in the development of the Local Plan and in identifying non-Federal expertise and resources to leverage support for workforce development activities; ratifying and submitting or amending the Local Plan pursuant to WIOA and the provisions of section 445.007, Florida Statutes; and obtaining approval of the Local Plan by the CEO; and
  - 2. Coordinating the Local Area's workforce investment activities with economic development strategies and developing other employer linkages with such activities;
- B. Establishing, adopting and overseeing policies for governance, administration and operation of CSTB to carry out the functions of the LWDB as outlined in WIOA in coordination with the CEO as provided herein and in the law governing the funds awarded to the Local Area;
- C. Coordinating agreements with the CEO that are necessary to designate the administrative entity and fiscal agent for the Local Area;
- D. Providing oversight of CSTB's programs, costs and performance outcomes together with the CEO;
- E. Identifying and selecting providers of youth workforce investment activities, training services, career services, and One-Stop Operators as necessary and applicable;
- F. Developing an annual planning budget for the activities of CSTB with approval of the CEO and consistent with the Local Plan and the duties of CSTB. The annual planning budget shall be presented to the CEO in May or June of each year prior to the start of CSTB's program year based upon the planning numbers provided by DEO. The annual planning budget shall include all non-federal revenues and discretionary grants;
- G. Providing oversight of the budget to ensure sustained fiscal integrity and accountability for expenditures of all funds;
- H. Negotiating and reaching agreement on local performance indicators with the Governor and present for CEO approval, as appropriate;
- I. Developing the Regional Targeted Occupations List;
- J. Ensuring Equal Opportunity representation and grievance procedures are available and made known to staff, participants, and other interested parties in the local workforce development system; and
- K. Ensuring CSTB meets its requirement to conduct business in an open manner under the sunshine provision of WIOA and Florida's Government-in-the-Sunshine Act. This includes but is not limited to meetings open to the public, posting of CSTB's By-Laws, publicly noticing all Board and Committee meetings, and posting of all Board and Committee meeting minutes.

#### Section 4.4 – Powers Regarding a Director and Staff

The Board shall have the power to select and recommend a Director, Interim Director or designated person responsible for the operational and administrative functions of CSTB for CEO approval. The Director shall be a contract employee of CSTB, shall report to the Board, and shall be responsible to hire sufficient personnel to carry out effective and efficient operation of workforce development programs as defined in the Local Plan and to provide necessary technical assistance to any sub-grantees providing services under the guidance of CSTB and acting in partnership with the CEO as provided herein.

The Board shall have the authority to suspend, with or without pay, or remove the Director, Interim Director, or the designated person responsible for the operational and administrative functions of CSTB with or without cause. The CEO shall have the authority to direct the Board to suspend, with or without pay, or remove the Director, Interim Director or the designated person responsible for the operational and administrative functions of CSTB for cause. Upon receipt of the CEO's direction, the Board shall provide written notice to the Director, Interim Director or designated person of the termination of his or her employment, specifying the date on which the Director, Interim Director or designated person responsible for the operational and administrative functions of CSTB multiplication of the termination of his or her employment, specifying the date on which the Director, Interim Director or designated person responsible for the operational and administrative functions of CSTB employment shall terminate\*.

\*This provision shall be effective, as to the Director, upon a revision to the Director's contract to include this provision and the definition of cause.

The Director and staff of CSTB shall be subject to the limitations on the payment of salary and bonuses as described in WIOA sec. 194(15) and 2 CFR § 200.430.

Section 4.5 – Authority of Individual Board Members

Board members have authority over the affairs of CSTB only when acting as a Board of Directors legally in session. The Board shall not be bound in any way by any action or statement on the part of any individual Board member except when such statement or action is taken when carrying out specific instructions by the Board.

Members of the Board and Committees of the Board may be contacted for comments on CSTB matters and/or issues of public interest. Because the Board and Committees of the Board are comprised of members of a myriad of businesses, agencies, and organizations it is important that CSTB's positions are communicated clearly and consistently. Board and Committee members shall direct any such requests to the Board Chair and/or Director of CSTB. The Board Chair and Director of CSTB are designated as the official spokespersons for CSTB.

Section 4.6 - Categories of Board Membership

Consistent with criteria set forth by the U.S. Department of Labor, WIOA, the State of Florida, and Florida WIA, Board member composition shall be in accordance with the following categories:

- A. Business: These shall be individuals who are business owners, chief executives or operating officers, employers or other individuals with optimum policymaking or hiring authority, provide employment opportunities that include high-quality, work relevant training and development in in-demand industry sectors or occupations, and are nominated by business organizations or business trade associations. Business sector representatives shall constitute a minimum of fifty-one percent (51%) of the total Board.
- B. Workforce: These shall be representatives of local labor organizations nominated by local labor federations, members of a local labor organization or a training director from a joint labor-management apprenticeship program, or if no joint program exists an individual from an apprenticeship program, may include community based organizations that have demonstrated experience and expertise in addressing employment needs of individuals with barriers, including organizations that serve veterans or individuals with disabilities, and out of school youth. Workforce sector representatives shall constitute a minimum of twenty percent (20%) of the total Board.
- C. Education and Training: Representatives shall include providers administering adult education and literacy activities under WIOA Title II, institutions of higher education providing workforce investment activities (including community colleges and private education providers), may include local educational agencies and community-based organizations with expertise in education and training of individuals with barriers to employment.
- D. Government, Economic/Community Development: Representatives of governmental, and economic and community development entities; economic and community development entities serving the Local Area, State Employment office/Wagner-Peyser Act 29 U.S.C. 720 et seq, WIOA Title I of rehabilitation act of 1973, may include agencies representing transportation, housing, public assistance, philanthropic organizations or representatives of entities or individuals as the CEO determines to be appropriate. Government representatives shall include the Chairperson of the CEO or designee and the County Administrator or designee.
- E. All Board members or their alternative designee shall be individuals with optimum policymaking authority within the organizations, agencies or entities. A representative with optimum policymaking authority is an individual who can reasonably be expected to speak affirmatively on behalf of the entity he or she represents and to commit that entity to a chosen course of action.
- F. An individual may be appointed as a representative of more than one membership area if the individual meets all criteria for such representation. If an individual represents more than one membership area, he or she must be appropriately nominated by the organization or entity he or she will represent and must have optimum policymaking authority within each membership area represented. Individuals representing more than one membership area shall be determined and appointed by the CEO. Nominees shall represent the urban and suburban nature as well as the demographic, ethnic, and gender characteristics reflective of the Local Area.

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Section 4.7 - Qualifications

Members of the Board shall be U.S. citizens or permanent residents, and residents and registered voters of Hillsborough County. The County's residency and voter registration requirements may be waived for members of designated seats by the CEO. Business sector representatives must be employed by a business that is located in Hillsborough County.

Section 4.8 – Financial Disclosure

Each Board member is required to file a statement of financial interests within thirty (30) days of appointment to the Board, annually thereafter, and upon completion of their term on the Board.

Section 4.9 - Compensation

The Board members shall serve without compensation. Board members may be reimbursed for reasonable and necessary expenses incurred when traveling on official business of CSTB if approved in advance by the Board. Such reimbursement shall be pursuant to Chapter 112 Section 061 Florida Statutes and CSTB's policies.

Section 4.10 - Notification of Vacancies

The Board Chair or the Director will notify the CEO when Board vacancies occur through written correspondence to the Chairperson of the CEO, and provide a copy to the County's Liaison to CSTB.

#### ARTICLE V BOARD MEMBERSHIP

Section 5.1 – Terms of Membership

- A. Members of the Board shall serve for fixed and staggered terms of two (2) years with the exceptions described herein. The initial Board appointments were staggered between one (1) and two (2) year terms to establish only a portion of the memberships expiring each year;
- B. The term of office for the Chairperson of the CEO or designee and the County Administrator or designee are not subject to the terms of membership specified herein;
- C. In accordance with WIOA and Florida WIA, whenever a designated seat on the Board must be filled by an individual occupying a specific position in an organization, agency or institution, the term of office for that seat is not subject to the terms of membership specified herein; and
- D. If a Board member resigns prior to his or her term end date, or ceases to represent the category to which they were appointed, they shall be considered as having de facto resigned, and applications for filling the vacancy shall be received in accordance with the

application process set forth by the CEO. Upon appointment, the new member shall serve the remainder of the unexpired term of the member whose vacancy he or she is filling.

#### Section 5.2 – Attendance

Regular attendance at Board meetings is critical to the successful functioning and operation of the Board and CSTB. As such, Board members are required to attend at least fifty percent (50%) of the Board meetings in any one program year (July – June).

Board members shall notify the Director of CSTB or designee within a reasonable time in advance of the meeting if they will not be able to attend a Board meeting in order to obtain an excused absence. Board members shall notify the Director of CSTB or designee within a reasonable time in advance of the meeting if an alternative designee will attend, see Section 4.6(E). Committee members shall notify the Committee Chair if they will not be able to attend a Committee meeting in order to obtain an excused absence.

#### Section 5.3 – Resignation of Membership

A Board member may resign his or her membership on the Board at any time by submitting a resignation in writing to the Board Chair or Director. In the case of the resignation of the Board Chair, a resignation shall be submitted in writing to the CEO and the Director. A resignation shall become effective upon the date specified in such notice, or, if no date is specified, upon receipt of the resignation by the Director or CEO, unless Section 5.1(D) is applicable.

Three (3) unexcused absences in any one program year (July 1 - June 30) from regularly scheduled Board meetings shall constitute a de facto resignation of the Board member. Three (3) unexcused absences in any one program year (July 1 - June 30) from regularly scheduled Committee meetings shall constitute a de facto resignation of the Committee member from that Committee.

Section 5.4 – Revocation of Membership

The Chair may recommend revocation of Board membership to the CEO for the following reasons:

- A. A member's disability, illness or inability to perform their duties on the Board; or
- B. A member's alleged unethical or illegal practices or actions shall be reported pursuant to CEO's Policy 01.30.00.01 entitled Process for Referral and Response to Alleged Violations of the Board's Standards of Conduct applicable to all BOCC Appointees to Boards, Councils, Committees or Authorities. If the matter is resolved in favor of the member they would be eligible for reappointment to the Board.

#### ARTICLE VI BOARD OFFICERS

Section 6.1 - Board Officer Positions, Nominations and Elections

The Board Officers of CSTB shall consist of a Chair, a Vice-Chair, a 2<sup>nd</sup> Vice-Chair, a Secretary and a Treasurer. The Chairperson of the CEO or designee shall occupy the 2<sup>nd</sup> Vice-Chair position.

The Chair, Vice-Chair, Treasurer, and Secretary of CSTB shall be nominated and elected as follows:

- A. A slate of nominees for Officers shall be presented to the Board for a vote by the Nominating Committee at CSTB's annual meeting. Prior to voting on the slate of nominees, nominations shall be accepted from the floor.
- B. The annual meeting at which the slate of Officers shall be elected shall take place in May, or on a date as otherwise set by the Board, and the Officers shall take office in July, or on a date as otherwise set by the Board.
- C. The Chair and Vice-Chair shall be selected from among the representatives of the business sector Board members. The Treasurer and Secretary shall be selected from among any category of Board membership.

Section 6.2 – Duties of Board Officers

- A. Duties of the Chair shall include:
  - Reviewing Board directives with the Director of CSTB to ensure compliance and implementation;
  - Presiding at all meetings of the Board;
  - · Serving as Chair of the Executive Committee;
  - Making all Committee Chair appointments subject to these By-laws;
  - Calling special meetings of the Board;
  - Establishing Ad-Hoc Committees as deemed necessary to conduct the business of the Board and make appointments thereto;
  - Serving as a signatory for CSTB's financial and legal documents; and
  - Performing all duties incident to the office of Chair.
- B. Duties of the Vice-Chair shall include:
  - Presiding over meetings of the Board in the absence of the Chair;
  - Serving as a member of the Executive Committee; and
  - Performing all duties incident to the office of Chair in the absence of the Chair.
- C. Duties of the 2<sup>nd</sup> Vice Chair shall include:
  - Presiding over meetings of the Board in the absence of the Chair and Vice-Chair;
  - Serving as a member of the Executive Committee;
  - Serving as a member of the Finance Committee;
  - Performing all duties incident to the offices of Chair and Vice-Chair in the absence of the Chair and Vice-Chair.
- D. Duties of the Treasurer shall include:
  - Serving as a member of the Executive Committee;

- Serving as Chair of the Finance Committee;
- Serving as a signatory for CSTB's financial and legal documents; and
- Performing all duties incident to the office of Treasurer.
- E. Duties of the Secretary shall include:
  - Serving as a member of the Executive Committee;
  - Signing all bank resolutions;
  - Serving as a signatory for CSTB's financial and legal documents; and
  - Performing all duties incident to the office of Secretary.

Section 6.3 – Terms of Board Officers

The term of office for the Board Chair, Vice-Chair, Treasurer and Secretary shall be for one (1) full year, from July 1 through June 30.

Board Officers shall serve no more than two (2) consecutive terms of one (1) year each in the same office, if re-elected, provided that the time in office does not exceed the limits of their term of membership on the Board. After two (2) consecutive terms, the Officer shall then step down from their position for a minimum of one (1) year, although he or she may continue to serve as a Board member, or in another office.

The time which an Officer is appointed to serve the remainder of an unexpired term shall not count towards the Officer's two (2) consecutive terms.

The 2<sup>nd</sup> Vice-Chair is not subject to the Officer term limits specified herein.

Section 6.4 – Vacancy in One of the Officer Positions

If a vacancy in any office other than the Chair occurs due to the illness, resignation, etc. of the Officer elected, a replacement shall be elected to serve the unexpired term of office at the next regularly scheduled Board meeting where a quorum is established. If the office of Chair becomes vacant, the Vice-Chair will assume the office of Chair for the remainder of the unexpired term. The office of Vice-Chair will then be filled at the Board's discretion.

#### ARTICLE VII BOARD COMMITTEES

Section 7.1 – Standing Committees

Standing Committees shall be the Executive Committee, Workforce Performance Committee, Youth Development Committee, Finance Committee, and Human Resources Committee.

The CEO may create, expand or combine Standing Committees as determined necessary for the efficient operation of CSTB. The Board may initiate creating, expanding or combining Standing Committees by providing recommendations for CEO consideration and approval.

Section 7.2 – Ad Hoc Committees

The Chair may appoint Ad Hoc Committees as deemed necessary. The Executive Committee may serve as an Ad Hoc Committee as deemed necessary and appropriate by the Chair and approved by the Board.

Section 7.3 – General Guidelines of Committee Membership

- A. All Committees shall be chaired by a Board member appointed by the Board Chair and Board members shall comprise a majority of each Committee;
- B. All Board members are required to serve on at least one (1) Standing Committee as determined and appointed by the Board Chair;
- C. The Executive Committee, Finance Committee, and Human Resources Committee shall be comprised only of Board members. All other Standing Committees shall include individuals appointed by the Board who are not Board members and who have demonstrated experience and expertise in accordance with 20 CFR § 679.340(b) and as determined by the Board; and
- D. A Committee member, with the exception of a Board member, may designate an alternate in writing who shall have the powers, excluding voting, of the committee member when that alternate attends committee meetings in lieu of the committee member. No committee member or delegate may vote through proxy.

Section 7.4 – Executive Committee Membership, Duties and Responsibilities

The Executive Committee shall be chaired by the Board Chair and shall consist of the Board Chair, Vice-Chair, 2<sup>nd</sup> Vice-Chair, Treasurer, Secretary, Chairs of the Standing Committees, the County Administrator or designee, and the Immediate Past Chair.

The Board Chair may appoint one (1) at-large Board member to the Executive Committee as needed.

The Executive Committee's general responsibilities shall include, but not be limited to:

- A. To the extent consistent with these bylaws, the Executive Committee shall have the authority to exercise those powers of the Board, which may be lawfully delegated, to manage the business and affairs of CSTB between meetings of the Board such as when time requirements do not permit consideration and action by the full Board without impacting delivery of programs or services;
- B. Reviewing and recommending for Board approval the Director's performance evaluation and compensation process;
- C. Reviewing and overseeing the Director's succession plan to ensure continuity of leadership and uninterrupted delivery of services during the time needed to select and recommend a new Director, Interim Director or designated person responsible for the operational and administrative functions of CSTB, for CEO approval; and

D. Reviewing with the Director key management succession planning to ensure continuity of leadership and providing assistance with implementation as needed.

The Executive Committee shall NOT have the authority to perform the following duties, which require action by the full Board:

- A. Remove existing Officers or Board members or elect new Officers;
- B. Reconsider or reverse any approved action or policy of the Board;
- C. Adopt, repeal or amend CSTB's Articles of Incorporation, these By-laws, or the Agreement with the CEO; or
- D. Adopt or amend the budget or adopt programs or approve contractors for competitively bid contracts.

The Executive Committee shall report all actions and recommendations for approval at the next Board meeting.

Section 7.5 – Workforce Performance Committee Membership, Duties and Responsibilities

The Workforce Performance Committee's general responsibilities shall include, but not be limited to:

- A. Reviewing and recommending for Board approval of the services and programs being delivered to employers and job seekers;
- B. Reviewing and recommending for Board approval of training vendor applications, termination, and other actions pertaining to training vendors;
- C. Reviewing and recommending for Board approval, and maintaining, the Regional Targeted Occupations List;
- D. Reviewing and recommending for Board approval of CSTB's partnerships with economic development organizations and other business associations in accordance with the committee's strategic plan;
- E. Providing assistance with planning and reviewing of operational and other matters relating to the one-stop delivery system;
- F. Providing assistance with planning, operational, and other matters relating to the provision of services to individuals with disabilities;
- G. Reviewing the plans and services of other agencies and one-stop partners relating to improving coordination of services;
- H. Reviewing the enrollment and performance reports of individuals receiving career training and development assistance under WIOA;
- I. Reviewing customer survey feedback to ensure customer input is received and evaluated and where practical made part of the service delivery plan;
- J. Reviewing training vendor reports for performance, compliance and outcomes; and
- K. Reviewing reports of activities related to targeted business sectors.

Section 7.6 – Youth Development Committee Membership, Duties and Responsibilities

The Youth Development Committee's general responsibilities shall include, but not be limited to:

- A. Reviewing and recommending for Board approval of services to address the need to prepare youth new to the workforce for employment or transition to additional career learning opportunities beyond high school;
- B. Reviewing and recommending for Board approval CSTB's partnerships with youth serving organizations in accordance with the committee's strategic plan;
- C. Reviewing and recommending for Board approval of service provider applications, termination, and other actions pertaining to competitively awarded grants or contracts to eligible providers of youth services;
- D. Providing assistance with planning, operational, and other matters relating to the provision of youth services and initiatives;
- E. Reviewing the plans and services of other agencies and one-stop partners relating to improving coordination of services to youth;
- F. Reviewing the enrollment and performance reports of youth receiving career training and development assistance under WIOA;
- G. Reviewing customer survey feedback to ensure youth input is received and evaluated and where practical made part of the service delivery plan; and
- H. Working with other community partners to solicit grant opportunities as a means of increasing overall youth workforce development services.

Section 7.7 – Finance Committee Membership, Duties and Responsibilities

The Finance Committee shall be chaired by the Treasurer. The Finance Committee's general responsibilities shall include, but not be limited to:

- A. Providing oversight of the fiscal affairs of CSTB to ensure fiscal integrity and accountability of all funds;
- B. Reviewing and recommending for Board approval CSTB's annual planning budget. The annual planning budget shall be based upon the planning numbers provided by DEO and shall include all non-federal revenues and discretionary grants;
- C. Reviewing and recommending for Board approval of all modifications to the budget;
- D. Reviewing and recommending for Board acceptance of the annual IRS Form 990 submission;
- E. Reviewing and recommending for Board acceptance of the annual financial audit;
- F. Reviewing and recommending for Board approval of applications seeking, competing for and accepting grants and donations;
- G. Reviewing internal and external financial monitoring reports performed by CSTB, U.S. Department of Labor, DEO, and others as deemed appropriate;
- H. Reviewing CSTB's periodic financial statements and reporting on CSTB's financial status at each meeting of the Board and Executive Committee; and

Section 7.8 – Human Resources Committee Membership, Duties and Responsibilities

The Human Resources Committee's general responsibilities shall include, but not be limited to:

- A. Reviewing and recommending for Board approval the CSTB employee handbook which includes, but is not limited to, personnel policies, employee salary and benefits plans, including the selection of a third-party firm to assess the existing personnel policies, and employee salary and benefits plan;
- B. Reviewing and recommending for Board approval policies ensuring employees meet the necessary WIOA training requirements;
- C. Reviewing and evaluating employee survey responses to understand and ensure employee feedback is made part of CSTB's commitment to employee engagement, morale and satisfaction; and
- D. Providing assistance with planning, operational and other matters relating to the provision of fair labor practices in the workplace.

Section 7.9 – Nominating Committee Membership, Duties and Responsibilities

The Board Chair shall appoint the Chair and members of the Nominating Committee from among the membership of the Board. This committee shall consist of no less than three (3) and no more than five (5) members.

The Nominating Committee's general responsibilities shall include, but not be limited to:

- A. Meeting prior to the Board's Annual Meeting to identify and select a slate of Officers to be presented to the Board at the Annual Meeting;
- B. Reviewing Board members' attendance, participation, and length of service in developing a slate of Officers;
- C. Presenting a slate of Officers to the Board at the Annual Board meeting; and
- D. Assisting the Board Chair-Elect to identify candidates for appointment to the Executive Committee and Committee Chairs, as requested.

#### ARTICLE VIII MEETINGS

Section 8.1 – Meeting Frequency, Location, Notices, Minutes, Participation and Parliamentary Procedures

- A. The Board and Committees of the Board shall meet on a regularly scheduled basis as deemed necessary and appropriate to carry out the responsibilities of the Board or Committee. A calendar of Board and Committee meetings shall be presented to the Board for approval at the annual meeting.
- B. Meetings of the Board and Committees of the Board shall be held at locations determined by the members.

- C. The Director of CSTB or designee shall notice all Board and Committee members of meetings by email, telephone or any other electronic means at least five (5) calendar days in advance. These notices shall contain the meeting date, time, location, and identify the agenda items.
- D. Special meetings of the Board or Executive Committee may be called at any time by the Board Chair or by written request to the Board Chair of not less than twenty-five percent (25%) of the Board membership, setting forth the reason for calling a special meeting. In their consideration of whether a Special meeting is necessary Board members must be mindful not to substantively discuss the issue(s) which may come before the Board in their consideration of whether a Special Meeting is necessary.
- E. The Director of CSTB or designee shall notice all Board members of special meetings by email, telephone or any other electronic means at least three (3) calendar days in advance. These notices shall contain the meeting date, time, location, and identify the purpose of the meeting and whether it has been called by the Chair or by written request.
- F. The public shall be informed of all meetings of the Board and Committees of the Board through notices which shall state the meeting date, time, location and purpose. Special meeting notices shall identify whether it has been called by the Chair or by written request.
- G. Written minutes shall be kept of all Board and Committee meetings. Written minutes shall be reviewed and approved at the next Board or Committee meeting. The official minutes of meetings of the Board and Committees of the Board are public record and shall be open to inspection by the public. All minutes shall be kept on file by the Board Secretary at CSTB's administrative office as the record of the official actions of the Board or Committee for as long as prescribed by Chapter 119 of the Florida Statutes.
- H. All Board and Committee meetings shall be conducted in accordance with the "sunshine provision" of WIOA and Florida's Government-in-the-Sunshine Act.
- I. The Board may allow members to participate in Board and Committee meetings by the use of technology, such as telephone and web-based meetings, to promote member participation, provided that same access be made available to the public and it allows all persons participating in the meeting to hear each other.

Section 8.2 – Participation in Meetings

Participation in Board and Executive Committee meetings shall be limited to members of the Board, Committees of the Board, CSTB staff, the County's Liaison to CSTB and Board Counsel. A time shall be set on the agenda for the receipt of public comment to allow input or comment from any member of the public.

Section 8.3 – Parliamentary Procedures

Where parliamentary procedures are not covered by these By-laws, Robert's Rules of Order, Revised, shall prevail.

#### ARTICLE IX QUORUM, VOTING, CONFLICT OF INTEREST, AND RELATED PARTY CONTRACTS

#### Section 9.1 – Quorum

A quorum is required to conduct official business of the Board and Committees of the Board.

- A. A quorum of the Board and Committees of the Board shall consist of at least forty percent (40%) of the actual appointed membership;
- B. Board and Committee members participating by the use of technology, such as telephone and web-based meetings, will be included as part of the quorum as a quorum does not have to be physically present to conduct business; and
- C. In the absence of a quorum, no official action shall be taken on any item by the Board or Committee.

#### Section 9.2 – Voting

- A. Any action that may be taken by the Board or a Committee shall be considered the act of the Board or Committee only if the action is taken by an affirmative vote of the majority of the actual appointed membership in attendance at a meeting where a quorum has been established unless otherwise specified in these bylaws.
- B. Each member of the Board or Committee shall have one (1) vote when present at a Board or Committee meeting, whether attending in person or by telephone or other type of communication technology.
- C. Members may not vote by proxy. Proxy voting is a form of voting whereby a member of a decision-making body delegates his or her voting power to a representative to enable a vote in absence. Proxy voting is prohibited regardless of whether the representative is another Board or Committee member.
- D. Voting privileges of non-Board members selected to serve on a Committee are limited to that Committee.
- E. A member of the Board or Committee, who is present, either in person or by telephone or other type of communication technology, at a meeting of the Board or Committee at which action on any matter is taken shall vote on all said actions or matters. Every vote shall be declared and entered in the minutes of the meeting except as provided below in the case of conflict of interest.
- F. A Board member acting as presiding Officer at a meeting of the Board or a Committee shall be entitled to vote on the same basis as if not acting as the presiding Officer.
- G. Any action item considered, voted on and approved by a Committee, excluding approval of meeting minutes and adjournment of meeting, shall be brought forth for approval at the next Board meeting.

Section 9.3 – Conflict of Interest

When an issue presents a conflict of interest to a Board or Committee member, said member shall verbally disclose the conflict of interest, abstain from voting, leave the room during

discussion and vote on said issue, and submit a Voting Abstention form to the Administrative Services Coordinator. Reference to the member leaving the room and submission of the Voting Abstention form shall be included in meeting minutes.

No Board or Committee member shall vote upon any measure which would inure to their special private gain or loss; which they know would inure to the special private gain or loss of any principal by whom they are retained or to the parent organization or subsidiary of a corporate principal by which they are retained; or which they know would inure to the special private gain or loss of a relative or business associate. A relative is defined as any father, mother, son, daughter, husband, wife, brother, sister, father-in-law, mother-in-law, son-in-law, or daughter-in-law. See Chapter 112 Section 3143 Florida Statutes.

Section 9.4 – Related Party Contracts

Related party contracts shall require a two-thirds (2/3<sup>rd</sup>) vote of the Board or Committee for approval, a quorum having been established, and the Board or Committee member who has a conflict of interest shall comply with requirements of Section 9.3. All related party contracts shall be reported to DEO for review and approval prior to being executed. A related party contract is any contract made between CSTB and a member of the Board or Committee member.

#### ARTICLE X AMENDMENTS

#### Section 10.1 – Amendments

These By-laws may be amended or replaced only by the CEO. At the CEO's sole discretion, the CEO may consult with the Board during the CEO's consideration of amendments or replacements to these By-laws. The Board may initiate or support this process by providing recommendations for amendment or replacement for CEO consideration and approval.

Section 10.2 – Recommendations for Amendments

The Board may recommend to the CEO these By-laws be amended or replaced by a two-thirds (2/3<sup>rd</sup>) affirmative vote of the quorum in attendance at the Board meeting. Notice of recommending a proposed amendment to or replacement of these bylaws shall be made no less than five (5) calendar days prior to the Board meeting at which such amendment or repeal is acted upon.

#### ARTICLE XI GENERAL PROVISIONS

Section 11.1 – General Provisions

Nothing in these By-laws shall be construed to take precedence over federal, state or local laws or regulations, or to constrain the rights or obligations of the CEO or State.

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#### ARTICLE XII INDEMNIFICATION

Section 12.1 – Indemnification of Board Members

CSTB shall indemnify and hold harmless any Board Officer, Board member, or staff person, or former Board Officer, Board member, or staff person, for expenses actually and reasonably incurred by him or her in connection with the defense of any action, suit or proceeding, civil or criminal, in which he or she is made a party by reason of being or having been a Board Officer, Board member, or staff person, except in relation to matters in which he or she was adjudged, in the action, suit or proceeding, to be liable for negligence or misconduct in the performance of his or her duties.

Section 12.2 – Rights to Indemnification

The right to indemnification under this Article is only available to the extent that the power to indemnify is lawful and to the extent that the person to be indemnified is lawful and to the extent that the person to be indemnified is not insured or otherwise indemnified.

Section 12.3 – Indemnification Insurance

CSTB shall purchase and maintain insurance sufficient to meet this Article's indemnification requirements.

#### ARTICLE XIII FISCAL YEAR

Section 13.1 – Fiscal Year

The fiscal year of CSTB shall be July 1 through June 30.

#### ARTICLE XIV DISSOLUTION

Section 14.1 – Dissolution

Upon the dissolution of CSTB, the Officers shall, after paying or making provision for the payment of all the liabilities of CSTB, dispose of the remaining assets of CSTB by returning them to the U.S. Department of Labor, the state designee, or, if the U.S. Department of Labor and state designee agree, giving those assets to local charitable, educational, religious, or scientific purposes, which qualify as a Section 501(c)3 non-profit organization under the Internal Revenue Code.

#### ARTICLE XV ENACTMENT PROVISION

Section 15.1 – Enactment Provision

Pursuant to 20 C.F.R. 679.310(g), these By-laws shall become effective upon approval by the CEO.

These amended By-Laws were adopted as of this (date to be determined).



## Action Item # 2

## RFP 20-0225 STEM Services – Selection of Service Provider

### Background:

An RFP was issued on January 17, 2020 to soliciti proposals from Organizations to provide Science, Technology, Engineering and Mathematical (STEM) Services. This RFP was promulgated via multiple avenues, including notices in the Tampa Times and to interested bidders. The proposals were due on February 14, 2020. One proposal was received from Hillsborough County Public Schools.

### Information:

The Selection Committee met to discuss their independent assessments and recommends entering into contract negotiations with Hillsborough County Public Schools as they met the RFP specifications and are able to provide the desired STEM services.

### **Recommendation:**

Approval of entering into contract negotiations with Hillsborough County Public Schools.



## Action Item # 3

## RFP 20-0195 Workforce Services – Selection of Service Provider(s)

## Background:

An RFP was issued on December 18, 2019 to solicit proposals from Organizations to provide One-Stop Operator & Career Services, Business Services and Workforce Innovation and Opportunity Act Adult & Dislocated Worker Services. This RFP was promulgated via multiple avenues, including notices in the Tampa Times and to interested bidders. The proposals were due on February 10, 2020. Twenty (20) proposal were received from eight (3) entities.

### Information:

The proposals have been reviewed and evaluated by an independent consultant. The top four (4) respondents have been invited to provide to the Executive Committee a presentation of the service component(s) for which they have submitted a proposal followed by a question and answer period.

### **Recommendation:**

Executive Committee is requested to provide their recommendation of the service provider for each service component to the Board of Directors at the board meeting held on March 19, 2020.



## WIOA Primary Indicators of Performance: PY 19-20 Q2 Oct – Dec.

WDB 15							
Measures	PY 2019-2020 2nd Quarter Performance	PY 2019-2020 % of Performance Goal Met for Q2	PY 2018-2019 2nd Quarter Performance	PY 2019-2020 Performance Goals			
Adults:							
Employed 2nd Qtr After Exit	86.50	95.90	91.90	90.20			
Median Wage 2nd Quarter After Exit	\$8,615	125.77	\$8,402	\$6,850			
Employed 4th Qtr After Exit	83.90	100.48	91.70	83.50			
Credential Attainment Rate	87.00	133.85	89.00	65.00			
Dislocated Workers:							
Employed 2nd Qtr After Exit	86.10	102.26	91.80	84.20			
Median Wage 2nd Quarter After Exit	\$8 <i>,</i> 826	128.85	\$7,725	\$6 <i>,</i> 850			
Employed 4th Qtr After Exit	85.60	108.08	88.40	79.20			
Credential Attainment Rate	89.30	130.94	87.60	68.20			
Youth:							
Employed 2nd Qtr After Exit	80.20	106.23	83.70	75.50			
Employed 4th Qtr After Exit	81.90	118.35	83.20	69.20			
Credential Attainment Rate	82.20	108.87	86.70	75.50			
Wagner Peyser:							
Employed 2nd Qtr After Exit	63.20	92.67	65.00	68.20			
Median Wage 2nd Quarter After Exit	\$5,780	119.18	\$5,937	\$4,850			
Employed 4th Qtr After Exit	61.90	94.94	65.10	65.20			

## Not Met (less than 90% of negotiated) Met (90-100% of negotiated)

**Exceeded (greater than 100% of negotiated)** 

#### Statewide

Measures	PY 2019-2020 2nd Quarter Performance	PY 2019-2020 % of Performance Goal Met for Q2	PY2018-2019 2nd Quarter Performance	PY 2019-2020 Performance Goals
Adults:				
Employed 2nd Qtr After Exit	84.50	100.47	89.10	85.20
Median Wage 2nd Quarter After Exit	\$8,333	122.12	\$8,088	\$6 <i>,</i> 850
Employed 4th Qtr After Exit	84.10	103.37	85.70	83.00
Credential Attainment Rate	81.00	128.92	84.80	65.00
Dislocated Workers:				
Employed 2nd Qtr After Exit	87.70	106.02	88.80	83.00
Median Wage 2nd Quarter After Exit	\$8,492	122.73	\$8,016	\$6,850
Employed 4th Qtr After Exit	86.20	109.87	86.20	79.00
Credential Attainment Rate	81.60	118.82	82.40	68.00
Youth:				
Employed 2nd Qtr After Exit	80.50	106.62	82.30	75.50
Employed 4th Qtr After Exit	80.30	118.55	79.70	69.00
Credential Attainment Rate	78.90	113.38	85.00	75.50
Wagner Peyser:				
Employed 2nd Qtr After Exit	66.60	108.06	64.50	62.00
Median Wage 2nd Quarter After Exit	\$5,364	110.33	\$5,307	\$4,850
Employed 4th Qtr After Exit	65.10	99.69	64.30	64.20



## Information Item # 2 Job Order Placements Analysis

### Placements by Staff Assisted vs. Employer Only

JO Type	PY1819 Count	% of Total	PY1920 Count	% of Total
Employer Only	54	2%	15	1%
Staff Assisted	2,210	98%	1,191	99%
Grand Total	2,264	100%	1,206	100%

#### **Placements by Targeted Industry Sector**

	PY 18-19	PY 18-19	PY19-20	PY19-20
Targeted Sector	Staff Assisted	Employer Only	Staff Assisted	Employer Only
Finance/Professional				
Services	218	12	52	3
Healthcare/Life Sciences	55	1	4	2
Hospitality/Retail/Tourism	18	4	18	1
Information Technology	3	0	1	0
Manufacturing/Logistics	16	4	20	8
Transportation/Trades	1,898	33	1,096	1
Other	2	0	0	0
Total	2264	54	1191	15

Timeframe: 7/1/2018-2/24/2020 Source: Employ Florida

#### **Definitions:**

Employer Only- Received no assistance from CSTB. Staff Assisted- Received staff assistance from CSTB.


# Information Item # 3

# **Continuous Improvement Performance Initiative** PY 19-20: Q1 July - September 2019

Metric	Definition	Target Q1	Actual	Improvement w/ Additional Credit
Employment Rate 1 <sup>st</sup> Quarter After Exit	The Employment Rate 1 <sup>st</sup> Quarter After Exit metric measures the percentage of WIOA and WP participants* who exited the system and had certified wages the first quarter after exit.	78.71%	TBD	TDB
Participant Training Rate	The Participant Training Rate metric measures the percentage of WIOA participants* who received <u>training</u> <u>services</u> .	41.80%	68.19%	135.80%
Business Penetration	The Business Penetration metric measures the number of business establishments provided a <u>staff-</u> <u>assisted, high-value</u> <u>service</u> by a local workforce development board.	132	179	99.17%

## PY19-20 QTR 1 Performance with Regional Comparison

Two of the three measures are available for PY19-20 QTR 1. CSTB met both targets. The third measure, Employment Rate 1<sup>st</sup> Quarter After Exit, will not be available until May 2020.







# **CSTB Performance Dashboard 2.3.2020**



Source: Employ Florida/OSST

Last Updated 2/3/2020





# Information Item # 5 Summer Job Connection (SJC) 2020 Update

## 2020 Goal: Serve 1,500 youth & targeting 300 businesses

#### Key Program Dates:

- December 13 19, 2019 Employer Table Talks
- January 6, 2020 Program Application Launches for Youth & Employers
- January 27, 2020 Youth Registration/Intake Sessions Begin & Employer Worksite Screenings
- June 8 June 12, 2020 Youth Summit Events Locations TBD
- June 15, 2020 Participants first day of work
- June15 July 24, 2020 SJC Career Specialist conduct onsite bi-weekly monitoring
- July 24, 2020 Participants last day of work

#### Program Updates:

- 1.6.2020 SJC Press Kickoff Press Conference hosted at N. Florida
- SJC Portfolio 2020 theme is Channeling Your Inner Superhero

#### Applications as of 2.27.2020:

- Over 1,250 Youth applications received
- Over 95 Employer applications received
- 791 positions requested

Hillsborough County Areas:	Population %	Enrollment Goals
Southshore:	9%	135
Brandon/Riverview:	23%	345
Plant City:	6%	90
Tampa:	62%	930
		1,500

## Learning Today, Leading Tomorrow...

One Summer Can Change your Future – We are making connections that matter!



# Information Item # 6 R15 DEO Quality Assurance Report Program Years 2017-18 and 2018-19

### **Overview:**

On 11.12.19 Department of Economic Opportunity (DEO) provided us with the LWDB 15 Monitoring Report Transmittal Letter for PY 18-19. This included the DEO Quality Assurance Report dealing with the outcome of PY 2018-2019 and PY 2017-2018 of CSTB's workforce programs and operations. The report covered a two- year period and includes issues (Findings, Other Non-Compliance Issues, General Comments and Observations) for all workforce development funded programs.

Each Finding and Other Non-Compliance Issue requires CSTB to develop a formal Corrective Action Plan (CAP) that addresses how CSTRB will correct the findings and non-compliance issue. Findings are instances where noncompliance with requirements contained in federal or state law, rules or regulations, administrative codes, state guidance or other documents are found and are considered higher risk issues that could impact the integrity of the program operations and/or result in questioned costs. Other Non-Compliance Issues are general non-compliance conditions considered lower risk findings but could potentially result in higher risk findings based on the nature of the deficiency (i.e. repeat violations, issues indicative of systemic problems in program operations, questioned costs, etc.)

In addition, due to reoccurring issues CSTB must also include with the CAP an overall plan of action that addresses how the board plans to improve overall management operations including the methodology and process for process for accomplishing compliance and a timeline to show when the issues will be resolved.

Below is summary of table of monitoring results:

2018-2019 Monitoring Results					
Workforce Program	Issues	Prior Year Finding	Current Year Finding	Prior Year Other Noncompliance Issues	Current Year Other Noncompliance Issues

N=No Y=Yes N/A=Not Applicable

wt	<ul> <li>The following issues were identified in the Initial Assessment and Individual Responsibility Plan (IRP) process:</li> <li>An IRP was missing from a participant case file.</li> <li>An initial assessment was not completed.</li> <li>Several IRPs did not include all required elements.</li> <li>Several participants were assigned to more than 40 hours per week in work activities.</li> <li>A participant was assigned to the Job Search and Job Readiness Assistance activity for more than four consecutive weeks.</li> </ul>	Y	Y		
	Documentation to support job participation rate (JPR) hours was not retained in a participant case file.	Y	Y		
	Several participants were assigned to more worksite hours than the benefit calculation allows.	N	Y		
	A safety plan was not developed for a victim of domestic violence. Additionally, neither the IRP or Alternative Requirement Plan included the required safety plan elements.	Ν	Y		
	A medical deferral was entered in the One-Stop Service Tracking (OSST) system without documentation to verify the deferral.	N	Y		
	<ul> <li>The following issues were identified in the pre-penalty and sanction process:</li> <li>No evidence of an attempt to orally contact and/or counsel several participants.</li> <li>A participant was not allowed three working days to provide good cause for a second failure within 30 days. Additionally, the Notice of Failure to Demonstrate Satisfactory Compliance form was missing in a couple of case files.</li> <li>A participant was not notified of what (s)he was required to do prior to initiating the pre-penalty.</li> <li>There were delays in requesting several penalties and sanctions.</li> </ul>	Y	Y		
	There was no documentation in a participant case file to verify employment and/or the employment documentation maintained in the files did not match the information recorded in OSST.	Y	Y		
	A couple of participant case files were missing a signed and dated Opportunities & Obligations form.			N	Y

Workforce Program	Issues	Prior Year Finding	Current Year Finding	Prior Year Other Noncompliance Issues	Current Year Other Noncompliance Issues
WT Totals		4	7	0	1
SNAP E&T	Several participants were not assigned to 80 hours per month in SNAP activities. Also, one participant was assigned to more than 120 hours when employment was combined with another component.	Y	Y		
	A couple of participants were assigned to more than 39 Job Search/Job Search Training hours for the month.			N	Y
	Several participants did not have their initial appointment status (code 590) ended timely in OSST			N	Y
	Two case files were missing documentation to support the dispersal of food stamp reimbursements.	Y	N/A		
SNAP E&T Totals		2	1	0	2
WIOA ADULT/DW	Several participant case files were missing employment verification documentation to support the employment activity recorded in Employ Florida.			Y	N/A
	Several participant files lacked sufficient participant eligibility documentation.	Y	N/A		
	The job titles on several on-the-job training agreements did not match the occupations listed on the participants' Individual Employment Plans or in case notes.			Y	N/A
WIOA Youth	<ul> <li>Required components of Work Experience (WE) activities:</li> <li>A participant started a WE activity before the WE agreement was signed.</li> <li>Two participant files were missing documentation of wages paid and timesheets to support the participants' engagement in the WE activity.</li> <li>Several participants were placed in a WE activity without being provided the mandatory academic components.</li> </ul>	Y	Y		
WIOA Youth, Adult/DW, and Special Projects	In many instances, credential attainments recorded in Employ Florida did not meet the definition of an industry-recognized certificate or certification.	Y	Y		
	Quarterly follow-ups for several participants were not conducted by the due dates indicated in the follow-up table in Employ Florida.			Y	Y
	A couple of participants were enrolled in a training program with a service provider that is not on the state or local eligible training provider list.	N	Y		
	A couple of participants were co-enrolled in programs with duplicative services provided from multiple funding sources.	Y	Y		
	In many instances, measurable skills gains were not recorded in Employ Florida for the applicable program year in which the participants were enrolled in an educational or training program.			N	Y
	A support service activity documented in a participant's case file did not match the support service activity entered in Employ Florida.			Y	N/A

Workforce Program	Issues	Prior Year Finding	Current Year Finding	Prior Year Other Noncompliance Issues	Current Year Other Noncompliance Issues
WIOA Youth, Adult/DW, and Special Projects	Several participant files were missing documentation to verify that follow-up services were offered.			Y	N/A
	The activity "Actual Begin Date" in recorded in Employ for several participants precedes the system generated "Create Date" by more than 15 days after the activity began.			Y	N/A
	In several instances, the Individual Training Account costs were not recorded in the Training Enrollment Cost table in Employ Florida.			Y	N/A
WIOA, WT and SNAP Common Issue	Grievance/Complaint and Equal Employment Opportunity (EEO) forms were missing from several participant case files.	Y	Y		
WIOA Totals		5	5	7	2
Wagner-Peyser (WP)	The registration, participation, and recording of placements of multiple job seekers were not in compliance with DEO guidance. Problems included but not limited to no job seeker engagement when participation was recorded, misleading individual information recorded in Employ Florida, and invalid recording of placements for participants.	Y	Y		
	A few job seeker placements had several issues including missing case notes or duplication of obtained employments.	Y	Y		
	A job order did not meet the terms of use posting rules for Employ Florida.	N	Y		
	A job order with a wage rate listed below the minimum wage did not have case notes documenting the job met Florida minimum wage rate requirements.	N	Y		
	A staffing (private employment) agency job order did not contain the phrase "Position offered by no-fee agency".			N	Y
	There was no documentation in several case files to support a reportable service had been provided to allow extended participation beyond the required 90 days.	Y	N/A		
	A job development job order did not have the 123- service code recorded for the job seeker.			Y	N/A
	A counseling service code was recorded in Employ Florida for a job seeker, but the documentation did not meet the definition of a counseling service.			Y	N/A
Reemployment Services and Eligibility Assessment (RESEA)	The Red Flag Drop-off Report showed that a few participants were not managed by staff within the required time frame.			N	Y
RESEA and WP Common Issue	Several Employability Development Plans recorded in Employ Florida did not contain all required information.			Y	N/A
WP/RESEA Totals		3	4	3	2

Workforce Program	lssues	Prior Year Finding	Current Year Finding	Prior Year Other Noncompliance Issues	Current Year Other Noncompliance Issues
Complaint System	A complaint log was missing required elements indicating resolution of complaint and complaint status. Additionally, follow-up was not conducted for a migrant and seasonal farmworker (MSFW) complaint.	N	Y		
Credentialing	Labor market publications and resources were not accessible to users and several computers were inoperable and missing links to required resources.	N	Y		
Management Information Systems (MIS)	A staff member's access to OSST had not been revoked following separation from the LWDB.	N	Y		
	Multiple staff were either missing background screenings or the screenings were conducted after the hire dates. Additionally, completed confidentiality forms and security agreements were not completed for a couple of staff members.	N	Y		
Other Totals		0	4	0	0
MSFW	All required equity ratio indicators and minimum service level indicators were not met for the review period.			Y	Y
	Three MSFW job seekers were not properly identified as seasonal or migrant farmworkers.	N	Y		
	Two agricultural job orders were missing required information such as specific days and hours to work and a description of job duties.			N	Y
MSFW Totals		0	1	1	2
Results-All Programs		14	22	11	9

Note: N/A in the above chart denotes issue was applicable during the PY 2017-18 review but not during the PY 2018-19 review. Additionally, the following graph represents an analysis of issues identified only during PY 2018-19



CSTB CAP was submitted on 12/17/19. DEO reviewed the CAP and requested additional information including a review of all open cases for WT, all active WP participants, and all open Job Orders. A call with DEO on 1/27/20, resulted in a revised review of this request to include a substantial review with a documented plan on corrected issues. The additional information requested was provided on 2/4/20 and we are currently awaiting their response.

Additionally, DEO is scheduled to conduct our PY 19-20 onsite programmatic monitoring review during the week of 4/27/20-5/1/20.



# Information Item # 7 CSTB Internal Performance Dashboard



Job Seekers







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