



SPECIAL EXECUTIVE
COMMITTEE MEETING
5.14.2020

Agenda



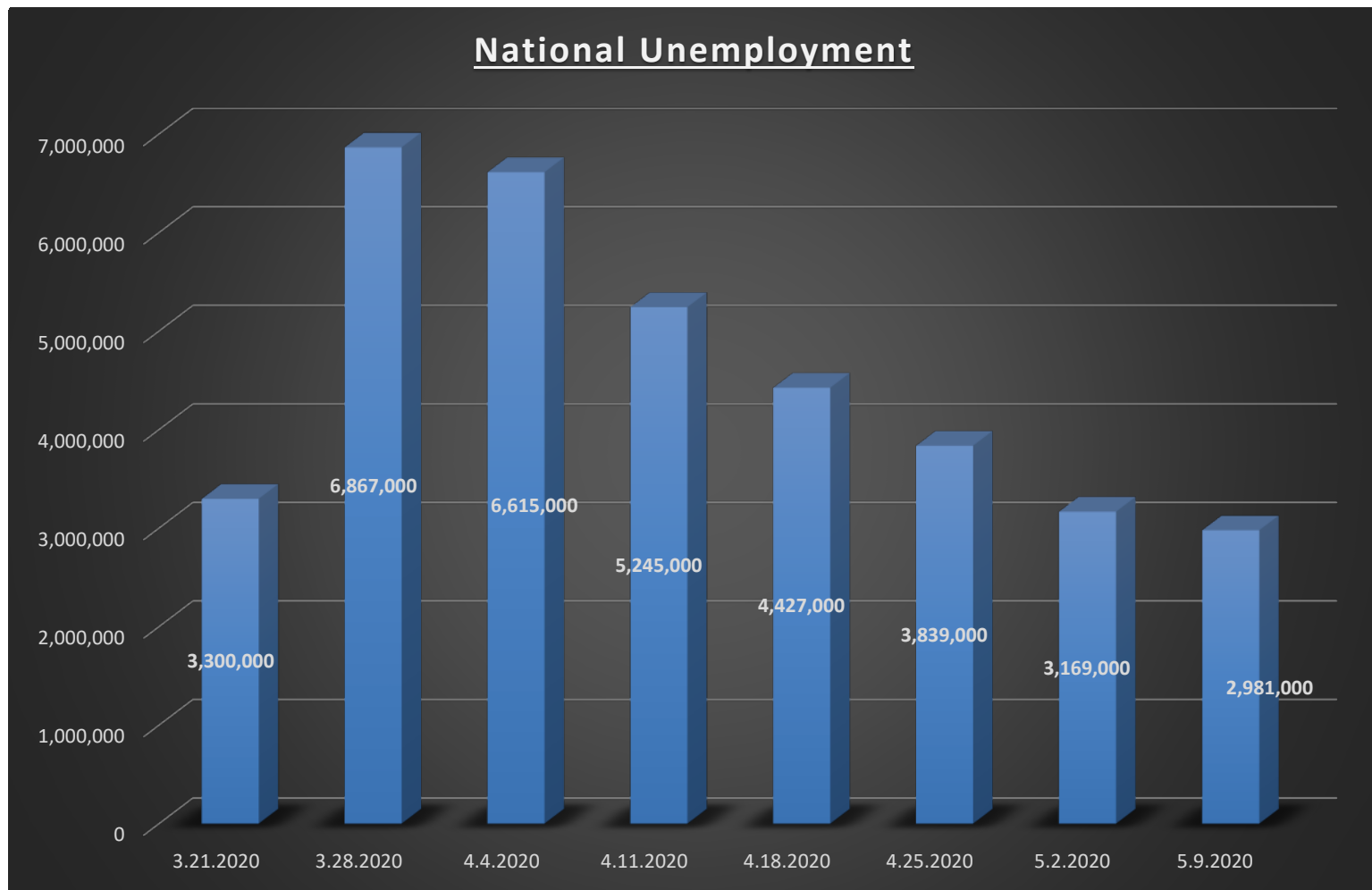
Thursday, May 14, 2020 11:30 AM
ZOOM Meeting

Special Executive Committee Agenda

- 11:30 AM **I. Welcome and Roll Call** Sean Butler, Chair
- II. Public Comments**
- III. Information Item**
1. CSTB Workforce Operations Update..... John Flanagan
- IV. Future Business**
- 12:00 PM **V. Adjournment**

Next Executive Committee Meeting June 18, 2020

National Unemployment Insurance Stats



- ***FL Initial Claims Wk Ending 5.9.2020: 221,905***



State and Federal Reemployment Assistance Claim Workflow March 15, 2020 - May 12, 2020

[Workflow Details >>](#)

DEO RA Claims Dashboard

Total Claims Submitted*

1,935,979

Confirmed Unique Claims Submitted

1,405,356

Claim Verification Queues

305,074

Total Claims Processed

1,100,282

78.3% of Confirmed Unique Claims Submitted

Federal PUA Claims Processed

58,498

Total Claimants Paid

693,950

49.4% of Confirmed Unique Claims Submitted

Federal PUA Claimants Paid

28,054

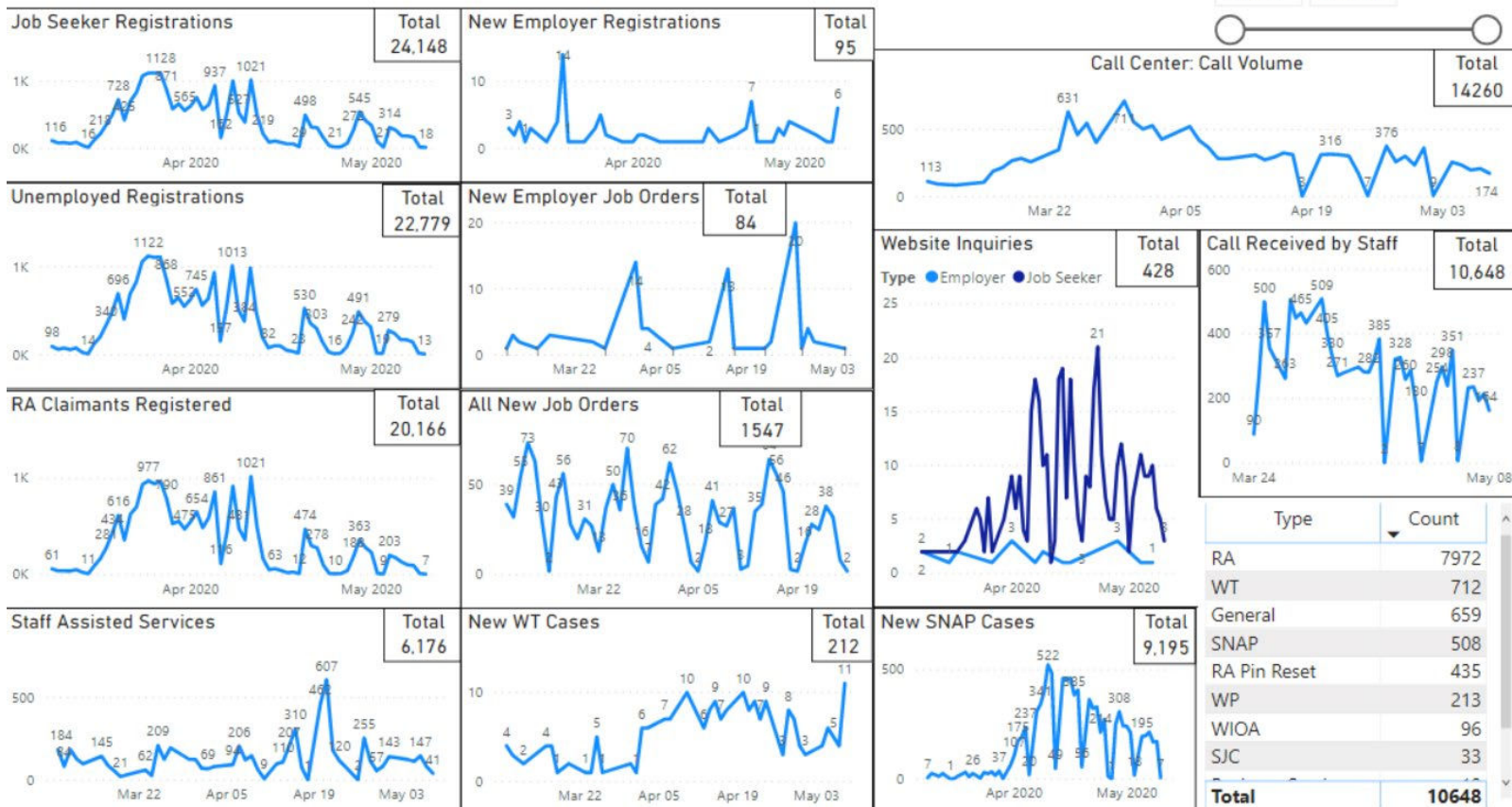
\$1,770,768,406
Paid to Claimants

*Individuals may have submitted an application through multiple methods. The Total Claims may include duplicate or triplicate claim counts. These numbers may fluctuate as duplicates or incomplete claims are identified and removed.

COVID-19 Key Metrics Report 5.10.2020



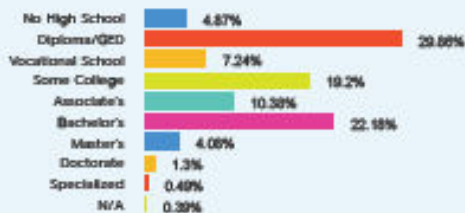
3/9/2020 5/10/2020



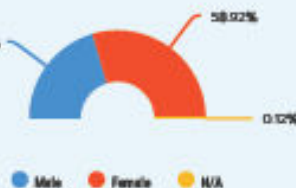
REEMPLOYMENT ASSISTANCE DEMOGRAPHIC

Report Period: March 9, 2020 through April 30, 2020

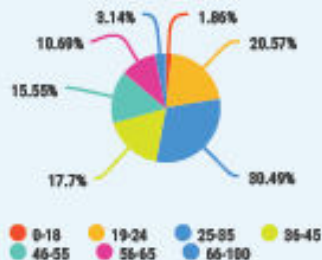
EDUCATION LEVEL



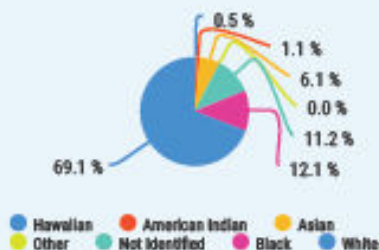
GENDER



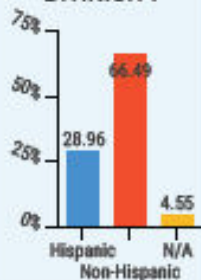
AGE



RACE



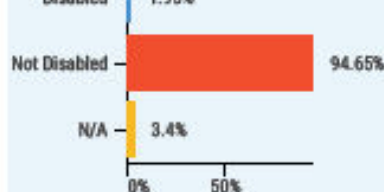
ETHNICITY



VETERAN STATUS



DISABLED STATUS



Data Source: Employ Florida

New Employ Florida registrants, RA claimants self-reported from Employ Florida.



Re-Opening Plan: Phase 1

CSTB Re-Opening Plan

Rethink

Refocus

Results

Phase 1: Limited Operations

Phase I – Limited Operations: Basic Career Services Only



1. **Dates:** Tuesday, May 19th
2. **Duration:** Estimated 2 months
3. **Locations:** CSTB Tampa N. Florida
4. **Operating Hours:** Normal hours M-F 8 a.m. – 5 p.m.
5. **Capacity:** Limit customer capacity to maximum 40% during this phase to restrict the # accessing services per location in the RR areas.
6. **Services:** Limited to RA Claim Assistance, Job Search in Resource Room and in the future individual appointments for RA Claim Assistance entry through PEGA DEO system, once they allow LWDB's to assist with direct entry.
7. **Time Limits:** 1 hour duration time limit normal services and 1.5-hour duration – Individual appt for PEGA).
8. **Staffing Pattern:** Evaluating staffing needs from Career Services team and other departments to meet customer demands.
9. **Facility Re-engineer/Redesign:** Installation of plexiglass shields for front, security and Resource Room desks, spacing workstations, purchasing new materials, installing new signage, etc. Customer flow changes with one main entrance and one exit to the facility.
10. **PPE:** Masks, gloves, sanitizer, aerosol Lysol, equipment have been purchased. Customers will be required to sanitize their hands upon entry in the CSTB centers. All CSTB staff will be required to wear masks.
11. **Cleaning Services:** Deep cleaning of the CSTB facility prior to reopening.
12. **Security:** Increased presence of existing security staff throughout new zones.
13. **Marketing:** Press Release will go out 1 week prior to re-opening the CSTB centers.
14. **Telework:** All other staff continue with current telework schedules currently.
15. **Town Hall:** An all staff meeting has scheduled for May 4th @ 1 p.m.